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SERVICE BULLETINS

Skyjack products are designed and tested to ensure correct operation and reliability. In spite of our best efforts, there are occasions when a modification must be made to a piece of equipment after it has been delivered to a customer and placed in service. Service Bulletins are used to communicate required modifications to machinery that is in the field. The scope of Service Bulletins may range from the simple addition of a label to an inspection or a more involved electrical, hydraulic, or structural modification.

Service Bulletins are divided into 2 categories: safety related and non-safety related. A safety related Bulletin addresses issues that impact the safe operation of the equipment. The Bulletin cover page will have the words "SAFETY RELATED" below the Bulletin's number and title. To ensure the safety of users and operators of the equipment, the instructions in a safety related Service Bulletin are mandatory and must be followed as directed in the Bulletin.

A non-safety related Bulletin may address items impacting owner satisfaction, such as longer-term reliability. It will not have any "Safety Related" designation on the cover. The instructions, however, are also mandatory and must be followed as directed in the Bulletin.

Once a Service Bulletin is released by Skyjack, a copy of the Bulletin will be mailed to the registered and known owners of the equipment in question. To ensure that you receive these Bulletins, Skyjack must be informed of the serial numbers of any equipment that you own. If you have sold or transferred any machine, Skyjack requires that you promptly notify us of the new owner's contact information. Should you subsequently receive a Service Bulletin for any machine that you have sold or no longer possess, the Bulletin must be forwarded to the new owner of that machine.

It is very important that any Service Bulletin is read thoroughly and understood before attempting to perform the required inspection, repair or modification. Most questions about the work required by a Service Bulletin are alleviated by knowledge of what is to be done, before starting completion of the Bulletin.

Skyjack's Service Bulletins are available to look at on our website, skyjack.com/bulletins. The Bulletins are identified by number and are in PDF files for easy viewing and downloading. When performing an annual inspection, check the serial number of the unit for any open Service Bulletins by contacting Skyjack Product Support.

If you have any questions regarding how to perform or process a Service Bulletin, or any other question about your Skyjack equipment, please contact Skyjack Product Support at 1-800-275-9522 or email service@skyjack.com.